

## Ski Universe Return Instructions

Our 30 day return policy covers any item for any reason with no restocking fee provided that you:

- Include original manufacturer packaging
- Ship safely in a cardboard box
- Return in original condition
- Postmark within 30 days of original purchase

A restocking fee of 20% will apply if the above conditions are not met.

Buyer Information	Return information
Name _____ Address _____ _____ (city) _____ (state) _____ (zip) _____ Phone (____) _____ Email _____ Order ID number _____	Ski Universe 994 Glendale Ave Ste. #9 Sparks, NV 89431

PAID ONLINE	PAID BY CHECK	ITEM WAS GIFT
<input type="checkbox"/> Refund original payment (PayPal, Visa, M/C, Discover, Amex)	<input type="checkbox"/> Mail a refund check Check payable _____ Name _____ Address _____ _____ (city) _____ (state) _____ (zip) _____	<input type="checkbox"/> Refund original payment  <input type="checkbox"/> Mail refund check to original purchaser <input type="checkbox"/> Mail me a refund check (use address box at left)

In the form below, please indicate the item(s) you are returning including a reason code.

Reason Code	SKU / Item Number	Item Name	Color	Size	Quantity	Price	Total

	Quality	Satisfaction	Performance / Service	Sizing / Description
<b>REASON CODE</b>	01 Quality unsatisfactory 02 Defective construction 03 Finish unacceptable 04 Difficult to assemble 05 Missing parts	10 Gift 11 Did not like 12 Did not like styling 13 Did not like color 14 Changed mind	21 Didn't perform as expected 22 Shipping damage 23 Wrong item shipped 24 Advised wrongly	31 Not as described 32 Not as pictured 33 Too small 34 Too large 35 Ordered wrong size
Additional Notes:				

Ski Universe : Returns  
 994 Glendale Ave. Suite #9, Sparks Nevada, 89431

All refunds are processed within 72 hour of receipt.